



Maple Logic

Practical solutions for growth

Privacy Policy

Version 1.0

Effective from 20 November 2025

Introduction

Maple Logic (ABN 18 539 532 487) is committed to protecting your privacy and complying with the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs) and guidance from the Office of the Australian Information Commissioner (OAIC).

This policy explains how we manage personal information, including collection, use, disclosure and security measures.

What Personal Information We Collect

We may collect personal information such as names, contact details, identification information, financial details and sensitive information (e.g., health data) when necessary for our services.

How We Collect and Hold Information

Personal information is collected directly from you, through our website or from third parties when required. We store information securely using physical, electronic and procedural safeguards.

Purposes for Collection, Use and Disclosure

We use personal information to provide services, comply with legal obligations, manage our business operations and improve our offerings. With your consent, we may disclose information to service providers, regulators or overseas recipients where necessary.

Anonymity and Pseudonymity

Where lawful and practicable, you may interact with us anonymously or using a pseudonym.

Direct Marketing

We may use your personal information for direct marketing purposes in compliance with APP 7. You can opt out at any time by contacting us.

Cross-Border Disclosure

If we disclose personal information overseas, we will take reasonable steps to ensure recipients comply with Australian privacy standards.

Data Security and Retention

We implement technical and organisational measures to protect personal information from misuse, interference and loss. Information is retained only as long as necessary and securely destroyed when no longer required.

Access and Correction

You have the right to access and correct your personal information. Contact us using the details below to make a request.

Complaints

If you believe we have breached the APPs, you can lodge a complaint by contacting our Privacy Officer. We will respond promptly and may refer unresolved complaints to the OAIC.

Notifiable Data Breaches

In the event of a data breach likely to cause serious harm, we will notify affected individuals and the OAIC in accordance with the Notifiable Data Breaches scheme.

Digital Services and Website Compliance

Our website uses cookies, analytics tools and tracking tools to improve user experience and measure performance. These technologies may collect information such as IP addresses and browsing behaviour. You can manage cookie preferences through your browser settings.

Contact Details

Privacy Officer, Maple Logic

Email: admin@maplelogic.com.au

Address: PO Box 1230, Warragul VIC 3820

Updates to This Policy

We may update this policy periodically. The latest version will be available on our website.